

LOYALTY TO PROTÉGÉ POLICY

Policy number:	3.1.3	Approved by Management Committee:	24 th November 2020
Version:	3.0	Signed off by Executive:	24 th November 2020
Responsible person:	Coordinator	Scheduled Review Date:	24 th November 2023

Purpose

Capricorn Citizen Advocacy strongly aligns itself with the principle of loyalty to the protégé. This means it is essential that the advocate strives to see situations from the protégé's perspective and acts at all times in the best interest of the protégé.

Policy

Primary Focus of Advocates

In all of its contact with Citizen Advocates, including recruitment, training and support, follow up, and any other assistance to Advocates, office staff will rigorously emphasise the importance of loyalty to the Protégé, as opposed to any perceived need for loyalty to the Citizen Advocacy office.

Capricorn Citizen Advocacy staff will not ask for or give the impression that it is expected that Citizen Advocates need to report in regularly, or at any particular time or for any particular purpose, nor will Advocates ever be given the impression that they are volunteers to the Citizen Advocacy office, to service providers, or to a Protégé's family.

Orientation of New Advocates

Capricorn Citizen Advocacy staff will ensure that loyalty to the Protégé is specifically structured into advocate orientation sessions, and that the principle is revisited with Citizen Advocates at all appropriate times. Advocates will be oriented to the fact that they have been recruited to be matched with one Protégé, and whilst support will be forthcoming on a regular basis from the CA office, they shall be independent in all respects of the Capricorn Citizen Advocacy office.

All literature developed for either internal or external purposes shall at appropriate times, emphasise the principle of loyalty to the Protégé, and fully explain the meaning and implementation of this principle.

Any written documentation between the Citizen Advocate and the Capricorn Citizen Advocacy office staff will ensure that the principle of loyalty to the Protégé is emphasised.

Support and Follow up of Matches by Office

From time to time, Capricorn Citizen Advocacy office staff will attempt to assess the practice of Citizen Advocates in respect of their loyalty to the Protégé.

This will usually occur during follow up and support activities, especially where the Advocate reports instrumental action on behalf of the Protégé.

Related Documents

- 3.0.1 *Advocate Independence Policy*
- 3.0.3 *Advocate Orientation Policy*
- 3.1.2 *Recruitment of Protégés Policy*
- 3.1.2.1 *Recruitment of Protégés Procedure*
- 3.2.1 *Meeting Individual Needs Policy*
- 3.2.2 *Policy for Evaluating the Effectiveness of Each Match*

- *Annual Protégé Recruitment Plan*
- *Annual Advocate Recruitment Plan*

References

Principles of Citizen Advocacy as outlined in John O'Brien and Wolf Wolfensberger, Standards for Citizen Advocacy Program Evaluation (CAPE) (1988)

Ratification

This procedure was adopted by Capricorn Citizen Advocacy's Management Committee at its meeting held on 24 / 11 / 2020.

SIGNED:

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President

24 / 11 / 2020
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(Date)

SIGNED:

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Secretary

24 / 11 / 2020
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(Date)